#### V 4.6.1.January2018 Document version 01-10-2018-02

#### End of Year LMS Updates - Admin Guide

NOTE: This DRAFT guide should provide a brief overview and screenshots of the End of Year LMS updates. All items in this guide should be available on the 705 test site for all clients (except for a few indicated items which apply only to clients who have enabled a certain feature or parameter).

This is NOT A full list as some items, such as AHA ROSTERS are still in progress, but are expected to be part of the final release. This guide is expected to be updated. Please check the Learnsoft Admin Wiki Site at <a href="http://lsglm702.learnsoft.com/taskswiki/">http://lsglm702.learnsoft.com/taskswiki/</a> for updates.

We expect to move the included updates to production later this month and encourage our clients to test robustly. If finding issues with the testing, documentation or impact to other system function or performance, please inform your assigned Project Manager.

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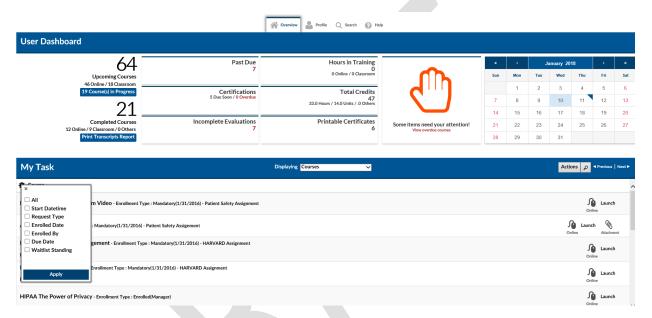
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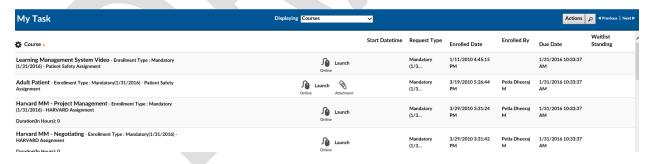
#### Allow Client Customization – Overview Tab / Course Listing

Overview: 1) Allows client to Sort Course listing by various criteria; 2) Remembers columns and sort for future sessions

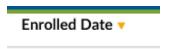
> 1. **Overview** Tab, **My Task** Section with listing of **Courses**: 1) **Gear Box** Selector added; 2) Start Datetime, Request Type, Enrolled Date, Enrolled By, Due Date and Waitlist Standing columns added.



2. Select desired columns and click the Apply button to see associated info (if available)



3. Sortable by any of column headers (toggle ascending / descending)



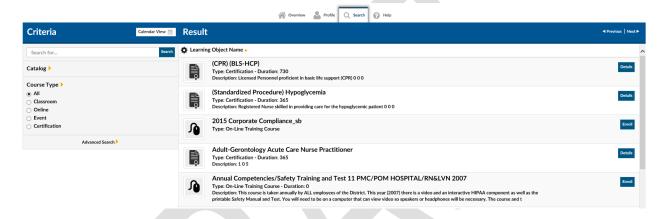
Column and Sort Preferences remain across sessions (even after logging out)



## Change Search Tab Results display order and allow client customization

Overview: (CR-#1574) – 1) Changes default view to the following order Course Name, Featured, Start Date; 2) Only displays Certifications if user is part of "Availability" selection for at least one underlying course; 3) Gear box icon added allowing user to add **Featured**, **Created Date** and **Start Date** columns; 4) Columns sortable by column header (toggle ascending / descending); 4) Remembers columns and sort for future sessions

 Default Search now uses new sort criteria (Course Name, Featured, Start Date) and Only displays Certifications if user is part of "Availability" selection for at least one underlying course. Gear box icon / additional column selector added.

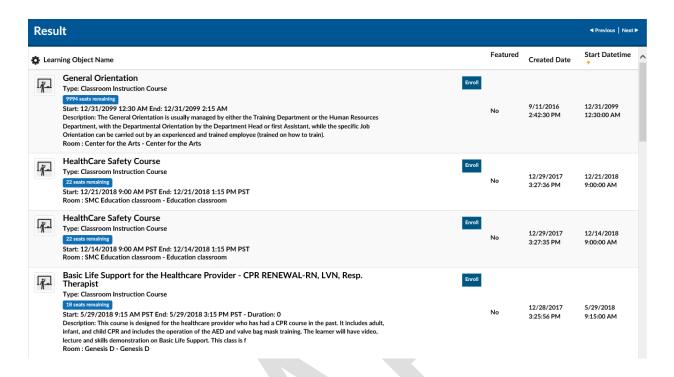


2. Gear box icon allows user to add Featured, Created Date and Start Date columns.



3. Select desired columns and click the **Apply** button to see associated info (if available). Sortable by any of column headers (toggle ascending / descending)





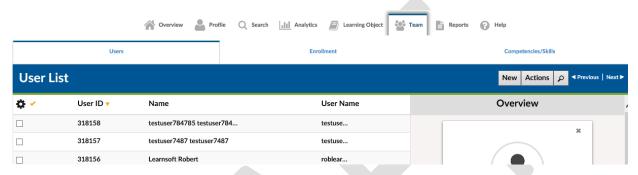
4. Column and Sort Preferences remain across sessions (even after logging out)



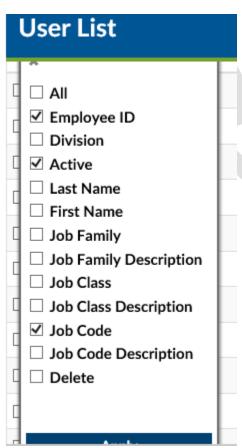
# Make client selectable session configurations available after logout

Overview: (CR-#1575) **Gear Box** Column selections and sort preferences remain across sessions (even after logging out)

1. Certain Tabs (e.g. team)



2. Use the Gear box to select additional columns you wish to utilize





#### 3. Click apply to view the new column data



#### 4. Sort by clicking on column header (toggle ascending / descending)



#### 5. Logout / Log back in / Return to tab (COLUMNS AND SORT ORDER REMAIN)

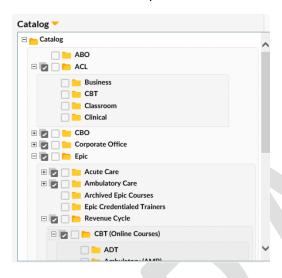




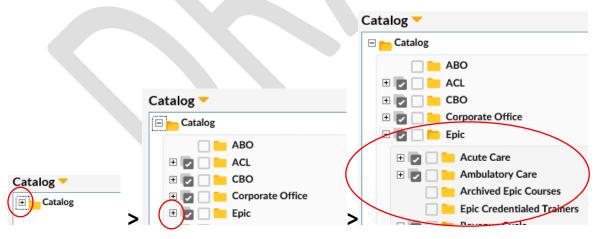
Catalog updated to newer look / Expand icons only show if sub-items / Clicking catalog automatically displays default results even without keyword search

Overview (IL-#477) – 1) The Catalog display has been updated to a more modern design; 2) The expand catalog icon (+) display is only shown if a catalog contains sub-catalogs; 3) In **Search** Tab, clicking catalog will display items from the catalog automatically (previously a "blank" search was required)

1. **Search** Tab – **Catalog** Section displays more modern design (partially open catalog shown)



2. Expand Checkmarks icon (+) only shown for catalogs containing sub-catalog folders. Click the (+) to expand to next sub-catalog level.

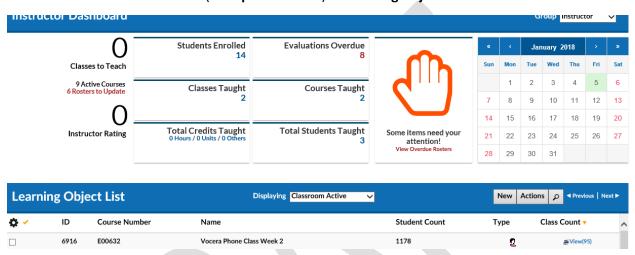


3. Click the checkbox next to a Catalog and the screen will display with all the search results for that catalog (no "blank" search required). Use keywords / Advanced Search to subsearch within selected catalog.

## Add Learning Object Instance Status selector to limit display to selected instance status

Overview (CR-#1475) -1) Status Type Selector added to Magnifying Glass Icon / Selector Tool when viewing Learning Object Instance List allows Admin / Instructor to filter by LOI Status (e.g. **Scheduled**, **Completed**, etc).

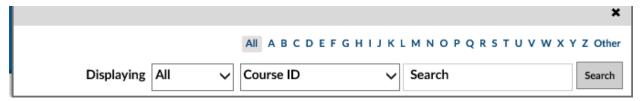
In Overview Tab (Group = Instructor) or Learning Object Tab.



2. Select to View Learning Object Instance List (Class Count column "View(##)" hyperlink)

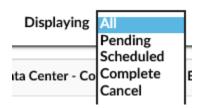


3. Click on Search / Filter Tool (Magnifying Glass icon)





4. Use **Displaying** Left most Dropdown ("All" – default) to select Status type



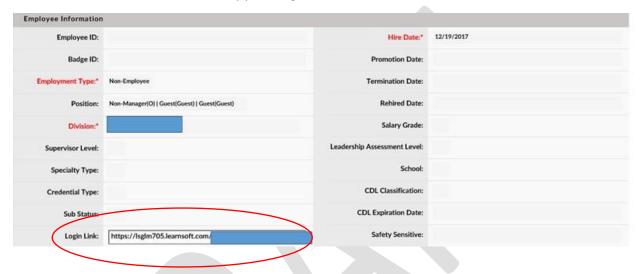
5. Screen will refresh with instances meeting selected **Status** criteria only (Sample – Pending selected)



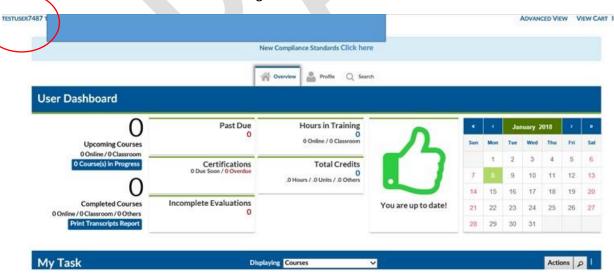
Ghost Ability > Allow Admin to log in as user, but all changes are marked as updates from the Admin as user (APPLIES ONLY TO CLIENTS WHO ENABLE THIS FEATURE)

#### Overview:

1. Because of Internal Security Guidelines, most clients DO NOT use this feature. If enabled the field Login Link will be visible for CSAs in the Employee Information section of the selected User Profile. Copy the Login Link.



2. Paste in browser window to login to the selected User's account.



3. CSAs use this to login to the user account and look at information (e.g. to look at the way a SCORM file loads for that user). Upgrade: If a CSA makes a change in the enrollment / completion section only, that change will show "...by Admin" designation (for accurate Audit purposes).

# Four (4) New Process Options allowing for automated class instance, user enrollment and assignment cleanup

Overview: (CR-#1427) – Four processes will be made available to clients that will automate the clean-up process: 1) Convert pending instances to Scheduled based on Launch date; 2) Convert Scheduled Instances to Completed based on Expiry date; 3) User records in pending, enrolled and waitlist status will be cancelled based upon Expiry Date; Assignments will be deactivated based upon Stop Date. Client

- 1. All instances that are currently in pending status will be converted to Scheduled status based on the Launch Date that has been entered for that instance.
- 2. All instances that are currently in Scheduled status will be converted to Complete status based on the Expiry Date that has been entered for that instance.
- 3. All user records that are in Pending, Enrolled and Waitlisted statuses will be cancelled based on the Expiry Date that has been entered for their respective instance.
- 4. All assignments will be deactivated on the stop date of that assignment.

Please note that each one of these processes is independent of each other and can be switched on and off based on the client preference. All four should be available currently on the 705 Sandbox site.



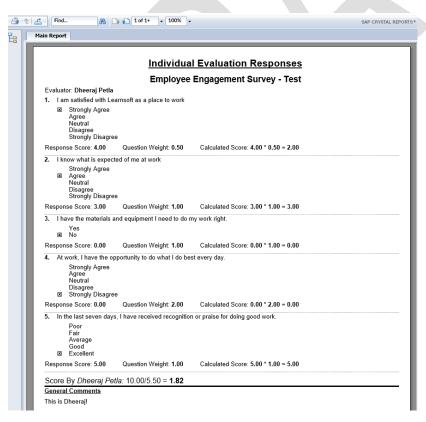
#### **New Evaluation Reports**

Overview: (CR-#1429) – Two Evaluation Reports have been added: 1) Evaluation Grid Report 1 – Provides a listing of a) Individual Evaluation Responses & Comments, b) Response Score, Question Weight and Calculated Score for each non comment questions and a total weighted average Score for the individual; 2) Evaluation Grid Report 2 – Provides an Aggregated Evaluation Question Analysis, listing a) Total Responses, Percentage and Scores amongst all users for each question, b) All Comments; 3) Total Score for the Evaluation. NOTE: These reports may be split into 4 reports, Same analysis, but with or without comments. Also the score analysis is being updated.

1) Select the desired report: Evaluation Grid Report 1 or Evaluation Grid Report 2

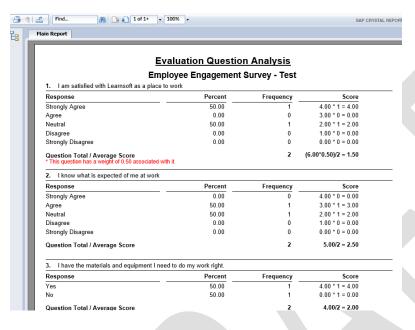


2) **Evaluation Grid Report 1** – Provides a listing of a) **Individual Evaluation Responses & Comments**,





3) Evaluation Grid Report 2 – Provides an Aggregated Evaluation Question Analysis, listing a)
Total Responses, Percentage and Scores amongst all users for each question, b) All Comments;
c) Total Score for the Evaluation (Note: This calculation and info is being updated).





Assignments Feature: Job Class, Code & Position can be displayed in a larger text box and the items can be selected and copied for external analysis.

Overview: (CR-#1263) – Assignments have added a Show List View link below the Job Class, Job Code and Job Position fields. When selected these will show the entries made in the above fields, but in a larger textbox that is accessible for copying using standard keyboard commands. These lists can then be pasted into Excel or other files for internal analysis and comparison.

 Access desired Assignment, scroll to Selectors Section – Job Class / Job Code / Job Position (or equivalent) sub-sections



Click the Show List View link below the desired selector.



3. Screen will refresh with a larger, scrollable text box of the added entries.

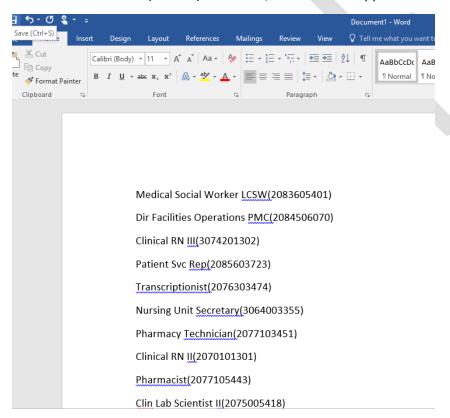


4. Use mouse or keyboard commands to highlight entries in lower box (Ctrl + A) highlights all). Copy items (e.g. Excel) by using keyboard shortcut (Ctrl + C)



Job Position: Sort By - Name O Code O Hide List View	Patient Svc Rep(2085603723)
	Medical Social Worker LCSW(2083605401)
	Dir Facilities Operations PMC(2084506070)
	Clinical RN III(3074201302)
	Patient Svc Rep(2085603723)
	Transcriptionist(2076303474)
	Nursing Unit Secretary(3064003355)
	Pharmacy Technician(2077103451)
	Clinical RN II(2070101301)
	Pharmacist(2077105443)
	Clin Lab Scientist II(2075005418)

5. Paste (Ctrl + V) into Word, Excel or other application to view, search and compare.



#### Allow Users to View Newer Courses in Search Tab

Overview: (CR-#1409) -1) Result Set adds both **Featured** and **Created Date** to both display this info and allow users to sort by these columns.

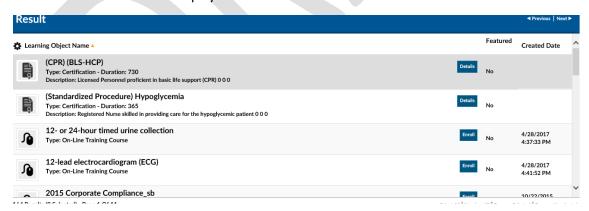
1. Search Tab / Gear Box Icon allows users to select columns to view. Both Feature and Created Date have been added as selectors.



2. Users can select Columns to View by selecting checkbox(es) and then clicking **Apply** button.



3. Result Set will display column data.

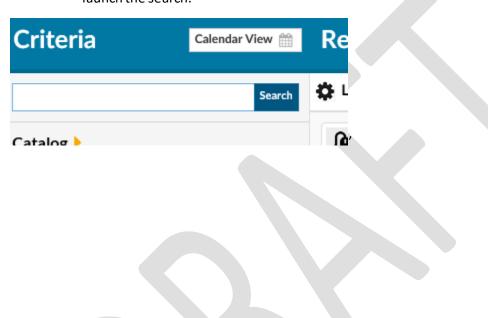


4. User can click on column header to sort (toggle ascending / descending) to see Featured and Newest courses at top of search.

# Search Tab enhanced to allows keyboard Enter Key in addition to Search Button

Overview: (CR-#1509)-1) When using **Search** Tab users can either click **Search** button or the Keyboard **Enter** key to initiate search.

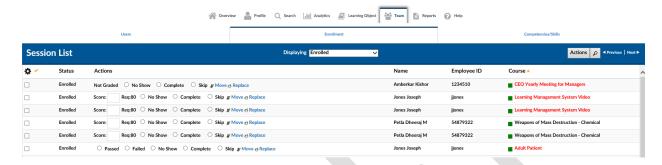
1. **Search** Tab. If entering a search term, previously needed to click the **SEARCH** button to initiate a search. Additionally, now, clicking the **ENTER** key on the keyboard will additionally launch the search.



## "Enrolled By" Column now available when viewing Roster and Enrollments.

Description: (CR-#1482) – Enrolled By column has been added to the Gear Box selector and is available when viewing 1) Roster (Overview Tab: Group = Instructor, Learning Object Tab); 2) Enrollment (Team Tab: Enrollment sub-tab)

1. **Team** Tab – **Enrollment** sub-tab (**Displaying = Enrolled**) shown (as an example)



2. Gear Box Icon column selector now allows **Enrolled By** option.



3. Select Enrolled By checkbox and click apply. Info now displayed in column.

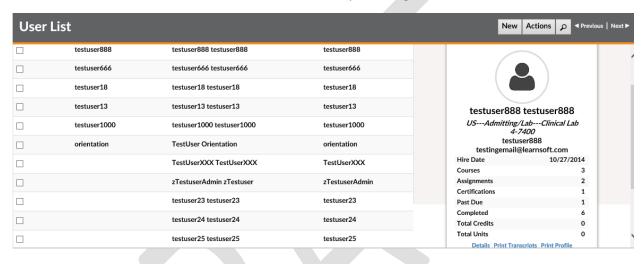




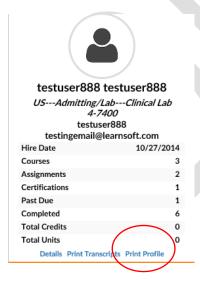
#### 1-Click User Profile Report added to User Profile Overview "Card".

Overview: New Report detailing Profile, Certification, Competencies and Training data available with a single click when viewing User Profile Overview "Card" (Rollover name in User List)

1. Access *User Profile Overview Card* by rolling over Name column when viewing User List either in Team Tab or in Overview Tab [Group = Manager].

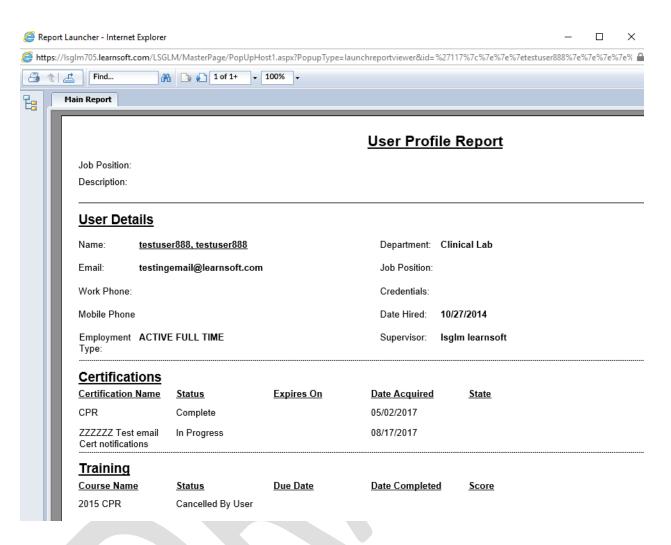


2. Click on Print Profile link at bottom of User Profile Overview Card



3. Window will launch with a custom user profile report. Sections will include (if info is available) User **Details, Certification, Competencies** & **Training** 



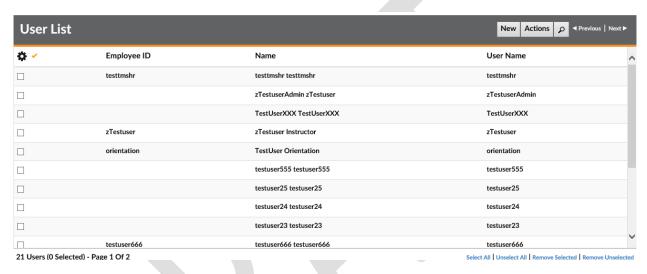


4. Use the print / export tools to more easily navigate, view, print and distribute this information.

Job Class, Job Code & Job Position Codes & Description Columns now available in Gear Box when viewing User List

Overview: (CR-#1521) – The following items have been added to the **User List Gear Box** tool: **Job Class, Job Class Description, Job Code, Job Code Description, Job Position Description**. This allows the viewer to add these columns for viewing and sorting purposes. (They are still available as filter items when using the Magnifying Glass icon).

1. Access the **User List** either in **Team** Tab or in **Overview** Tab [Group = Manager].

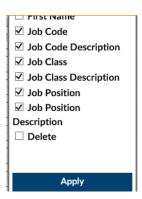


2. Click the **Gear** icon to access additional columns to view. New Items include **Job Code**, **Job Code Description**, **Job Class, Job Class Description**, **Job Position Description**.

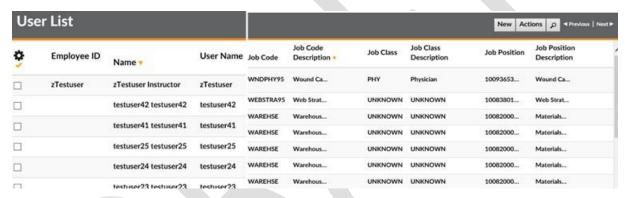




3. Select the columns you wish to see and click **Apply**.



4. The screen will refresh with the added columns. Click on column to sort (Toggle ascending / descending)



5. Hover over any truncated field to display full text.

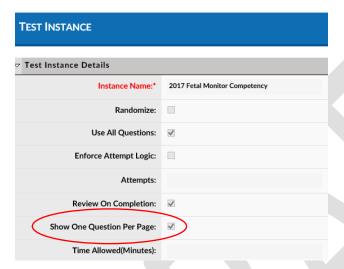




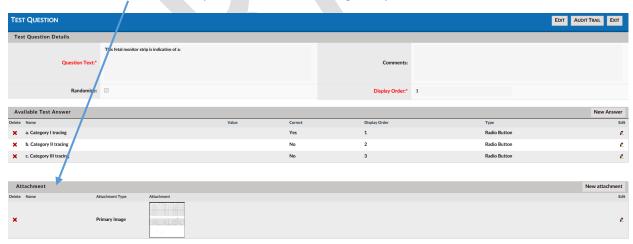
## Ability to Embed images into Tests

Overview: (CR-#1474) — Allows Users to view images associated with questions directly in the LMS test (in addition to prior method of having to click on the **View Attachments** Link. Note: Only works if Test Instance "**Show One Question Per Page**" option is selected).

1. When creating test, ensure "Show One Question Per Page" option is selected in the Test Instance Details section. (Add

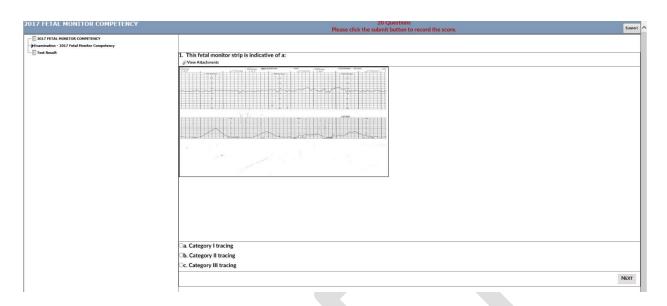


2. Add Attachments as per normal when adding test questions and answers.



3. When User launches course and takes Test, image will now display within the test (They still have the option to **View Attachments** in a separate link window)



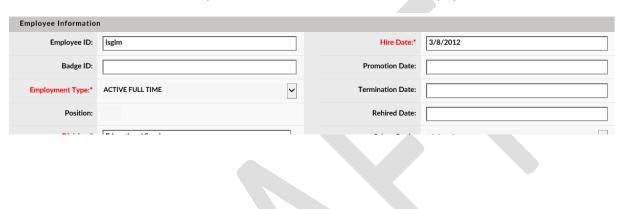




# Hire Date, Termination date and Rehire Date, if applicable, can be viewed in User Profile

Overview: (CR-#1227) - If client HRIS system provides this information, the **Hire Date, Termination Date** and **Rehire Dates** are now visible when viewing the **User Profile** information.

- 1. Access User Profile. Navigate to **Employee Information** Section (**Overview / Details** subtabs). **Hire Date, Promotion Date** and **Rehired Date** columns are now visible.
  - Note: Import file must send this information to populate.

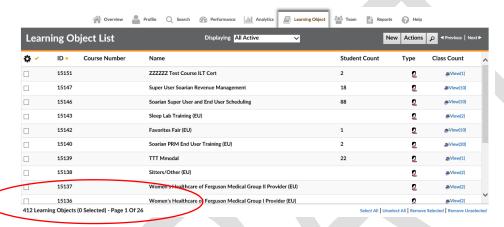




## Sub-Search Metrics updated to display actual object and page counts

Overview: (CR-#1544) – When sub-searching within object lists, sub-search metrics (# of objects, displayed page and total number of pages) will now display actual sub-search values (previously some parameters retained the parent search values)

1. The Task-centric interface focuses on metrics. When accessing most tabs (e.g. Learning Object, Team, report), you will be presented with a list of information. At the bottom of the window, the # of objects in the list, the total number of pages holding this information and the displayed page of this total number of pages is shown.

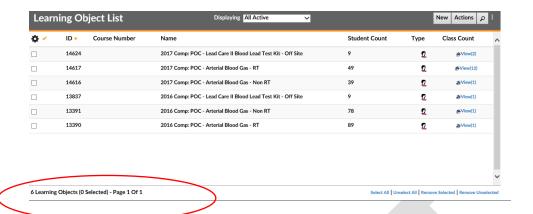


2. The update extends this information to additional subsearches. For example, when using the **Magnifying Glass** tool to further refine / filter results.



3. The subset results will also update the **#of objects**, **total number of pages** and **displayed page** results.







#### Option to limit Global Message Popup to specific number of logins

Overview: **Notification Message #15** is a specialized global system message. The Information in the **Email Subject** section allows for a special pop-up screen that can display messages or videos. A new parameter has been added to limit this popup to an Admin specified number of logins (Previously this message would popup every time a user logged in until the Admin cle ared the **Email Subject** section). Note: If any data is updated in this notification message, all user login counts will reset to zero and if the Header is populated, the message will again popup until the Admin specified number of logins is achieved.

1. Access Notification Message #15. (Note: See wiki for fuller instructions as to how to customize Global Notification Message).



2. Click **Edit** to enter edit mode; in **Email Subject** Section update **EXTERNAL PAGE** link as desired. At end of link add a pipe and the maximum number of times the message can play (each login is a single time). For example below "|4" has been appended to end of link, so the popup will display for the next four logins, but will not display upon the fifth login and beyond (unless updated).

Email Subject:

EXTERNALPAGE|https://lsglm705.learnsoft.com/lsglm/login/testfile.html|4

3. Sample Global System Message (video) popup upon login.



# User Profile "Overview" Card updated to display Primary Job Position

Description: (CR-#1515) – Previously **User Profile "Overview" Card** may had displayed non-primary job positions. This has been updated to show the Primary Job Position. (Note: This only applies to clients where multiple positions are utilized and primary positions are notated).

 Access User List either in Team Tab or in Overview Tab [Group = Manager]. Scroll over Name column for desired user. User Overview Card will update and display Primary job position.



Departments marked as Hidden will NOT display in Availability section when creating Learning Object (Class) Instances

Overview: (CR-#1423 & CR-#1579) – Allows CSA to hide Departments so when Class instances are created the Availability tree will not show these hidden departments

1) TO BE ADDED IN NEXT DRAFT



# Military Time (24 hour clock) display added to Search and Search / Calendar Views (for requesting clients only)

Overview (CR - #627) - 1) In **Search** Tab, classroom courses will display start and end times in both 12 & 24 hour formats; 2) In **Search** Tab / **Calendar** View, classroom courses will display start and end times in both 12 & 24 hour formats. Note: While this can be made available to every client, this is currently only viewable by specific clients who have requested this formatting.

1. Search Tab – Calendar view shows both standard and military time



2. Search - Classroom search result set



# "Course Canceled" added as prepopulated option when selecting a reason for user enrollment cancellation

Overview: (CR-#1461) - "Course Canceled" has been added to the prepopulated cancellation reasons an admin, manager, instructor can select when canceling a user enrollment

#### Certification Feature Updates.

Overview: (CR-#1564) – 1) Certification now only appears in default and client initiated search if user is part of "Availability" for at least one course included in the certification; 2) Certification that are distributed as part of assignments will mark courses as complete within the certification if users have previously completed these courses within client determined timeframes; 3) Admins can cancel courses and certification will be removed from user account.

(IN PROGRESS: TO BE UPDATED WITH SAMPLE SHORTLY)